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Quality Connections to Demo QC IP Telephones and Service for Small, Medium Size Businesses, and Home Office Workers -- Strategies for Improving Cost-Efficiency and Productivity with IP Telephones

QC IP Telephone

Foxboro, MA, Oct. 19, 2004 - To compete and succeed in today's business environment, smaller businesses and organizations need to look for ways to do more for less. New QC IP (Internet Protocol) telephones and service offer a way to realize communications and organization improvements, as well as achieve dramatic cost efficiencies and savings.

Quality Connections will demonstrate the new QC IP telephones and solutions for businesses that can help them stay competitive - linking a company's Headquarters, branch offices, home offices and mobile workers with partners and key clients to improve collaboration and deliver consistent phone service and customer service- Quality Connections is the first local company to support IP telephony solutions for small and medium sized businesses.

"Quality Connections' objective is to help companies of all types and sizes take advantage of the business benefits that IP telephony delivers," said David May, Quality Connections Customer Service Manager, "We offer a flat-rate service, including a very cool Samsung digital telephone with multiple lines and customizable one-touch button access. These work through the existing high-speed Internet connections and almost always cost way less than what businesses are paying now for telephone service."

IP telephony is a software-based technology that transmits voice as data over a computer network. Quality Connections executives will provide insight on this emerging technology as they discuss bypassing the phone companies' long distance and call charges as well as avoiding taxes on calls.



QC IP Telephone

Quality Connections will demonstrate how, for \$35-75/month, you can get **all of the features of a sophisticated PBX**, like:

Flexible call forward

- Caller ID
- Direct Inward Dialing (direct line from a pbx)
- Call hold, multiple lines
- Restricted dialing
- In/Out of group
- Speakerphone
- Private lines
- One-touch speed dialing
- Variable volume control
- Conference calling for up to 5 parties
- The standard QC IP voice mail system includes:
 - Call toward to voice mail
 - Date and time stamp
 - Distribution lists
 - External pager
 - Future delivery
 - Message alert notification schedule.

QC IP standard message options include:

- Delete and undelete
- Fast forward
- Forward with append
- Pause
- Play order controls
- Instant replay
- Standard QC IP auto call attendant features:
 - Automated after-hours answering
 - Camp-on support
 - Direct to mailbox
 - Multiple call handling

To make it an easy decision for small business owners and communications managers, those who email for a demonstration will receive a month of service for free. Email dmay@qualityconnections.com and get a two-minute evaluation for IP telephones for your office. Since 1991, Quality Connections Inc. has been committed to problem solving, forward thinking, and innovative communications systems design for small and medium-sized businesses and organizations. They manage communications networks for 300-400 customers and are becoming a regional leader in secure and reliable Internet Protocol (IP) telephony systems and communications systems, software applications, and services. Quality Connections helps customers leverage existing and add new networks to achieve superior business results. For more information visit the Quality Connections website: <http://www.qualityconnections.com>

QualityConnections

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